Looking Forward and Back Webinar Q&A

Q: When is the anticipated launch date for the brand new CALEA website?
Our anticipated launch date is in June.

Q: How do we get the peer credit? What is the process for doing that?

Q: Where can I locate more information on the Accreditation Training/ Manager Training mentioned?
http://bit.ly/2peU1dl

Q: Any plans to update the CALEA Public Safety Solution video? It’s good but outdated.
Our plan is to hold more of these “lunch and learn” type sessions as well as posting informational videos more often. We will likely update the video in the year; however, we simply needed to get all agencies transitioned to the four-year process first. And, we need to ensure the Process Guide is completely accurate...as we use it as the source document when working with video producers.

Q: Why do agencies have to wait so long after transferring to the latest edition before they can have access to CIMRS?
Access to CIMRS is not connected to transitioning to the 6th Edition. CIMRS is used by Compliance Service Members (CSMs) to manage web-based assessments and it is used to generate all assessment reports. The agency will access CIMRS to update agency information, input statistical data, and access the Annual Status Report. The data tables and status report will remain available on the website until all agencies have transitioned to the 4-year process, so the access to CIMRS until the first annual web-based assessment.
Q: Would you please consider making the conference presentations available again on the CALEA website. I do not download Apps to my personal phone.

The CALEA Conference App is available on the web and can be accessed here http://bit.ly/2DrXmuM. Attendees can sign in and set up schedules. If the attendee also has the mobile applications, schedules will sync once they log in. The mobile application is the best way to get current and timely updates including room changes, time changes, etc. If you are restricted from downloading applications to your phone or prefer not to use the mobile application, please consider using the denoted link from your computer.

Q: When does an agency receive access to CIMRS prior to a CSM review?
Agencies receive access to CIMRS approximately 4-6 weeks prior to their first CSM review. Once the agency has access the system will remain accessible throughout the remainder of the process.

Q: Is there a cost associated with the Accreditation Manager Certification
There is not an application fee for certification. However, there are costs associated with some certification criteria: attending a conference and participation in the online training. http://bit.ly/2peU1dI

Q: Being in the beginning of the first year of the four-year process can agencies have a say or recommendation on the month chosen from the 3-month window for their CSM off-site file review?
We try and work with agencies as best we can, however the schedule depends on the number of assessments and CSMs to complete the review. CALEA staff will forward the assessment date to the agency. If there is conflict you should discuss this with the CSM Manager or CSM and will make efforts to resolve the issues if possible.

Q: Is Mr. Hartley running for President in 2020?
His exact words were, “ABSOLUTELY NOT!”

Q: FYI: The next LE Accreditation Manager training is 05/16/2018 - 07/31/2018, and 20 seats are open right now.
$675 for law enforcement $499 for all other programs - http://bit.ly/2FBaR1d

Q: Can the web app be downloaded onto a computer and where can the app be located for downloading?
The mobile app can be downloaded in the App Stores for both Apple and Google. The web-based version can be found at http://bit.ly/2DrXmuM
Q: Will long time accreditation managers be grandfathered in so they can pursue the accreditation manager professional

To receive accreditation manager certification all applicants must satisfy all the required criteria for certification.

Q: What's the best way to provide feedback to CALEA on Standards, processes, etc.?

Certainly, any agency can reach out to their Regional Program Manager. The formal process for providing a new standard, a proposed standard change, etc. is to complete and submit Appendix C within the manuals on PDMS. Information of this type can be mailed to CALEA@calea.org. Any staff member can receive information to and will get it to the correct source for action.

Q: Will the AM Certification program process be available to complete at conferences in the future?

The certification process has several criteria to complete. In the future there will be a workshop for recertification. Please visit the website for more program information. http://bit.ly/2tRej26

Q: Do we also go to the APCO website to find information on the Accreditation Online Training Course?

Please follow this link for more information and to link to registration. http://bit.ly/2GtmPqM

Q: Do you need more CSMs?

Individuals interested in applying for an Assessor or Client Service Member (CSM) position should send a resume and cover letter to CALEA Headquarters: 13575 Heathcote Boulevard, Suite 320 Gainesville, Virginia 20155; ATTN: Executive Director Harley

Q: Do we need to change our cycle dates to coincide with our award date?

No. Once in the four-year process, CSMs will review files from the date of the agencies’ last onsite assessment. Whether it is a Year 1 remote file review or Year 4 remote file review, proofs should be available back to the agencies last onsite assessment date. The CSM review of agency files will take place 30 days prior to or 30 days after the agency’s award date.

Q: Do you know when the communications training for accreditation manager certificate is available?

The next course will begin April 18, 2018
Q: I may have missed this but how are the standards selected for annual CSM review.

Time sensitive standard will always remain a focus. The other standards selected annually will be approximately 25 percent of all standards each CSM review. The standards selected are based on what is contained within an agencies’ annual status report, past reviews, and client feedback. CSMs will provide the list of standards to the agency. If that standard(s) is a problem, the Accreditation Manager can work with the CSM to possibly swap out that standard(s). However, the intent is for all (or nearly all) standards to be reviewed at least once during the four-year cycle. Some standards may be reviewed more than once.

Q: I want to print off the whole LE Standards Manual, but it only allows me to do it page by page, why? I should be able to print off the whole thing if I want it.

Within the PowerDMS environment, it is not possible to print entire manuals. In addition to copyright concerns, if the standards manuals are printed to hard copy, the agency runs the risk of not applying the most current version of the standards manual.

Q: If an agency receives their award as a Tier 1 agency and then begins to transition to Advanced Accreditation, how does the CSM review files on the year 1 CSM review?

The selection process would be the same. CSMs would consult with the accreditation manager for selecting the files. It is understood some files may not be ready in year one and would be reviewed in another annual assessment. If your agency is seeking transition to Advanced Accreditation or to Accreditation, CALEA should be notified through correspondence from the Chief Executive Officer stating the intent and the date this transition occurred or commenced for compliance purposes. Agencies seeking to transfer from Advanced Accreditation to Accreditation during an award cycle must receive the approval of the commission, as technically they may no longer be considered accredited under the former status if they are no longer maintaining compliance with all requisite standard. The CEOs letter will serve to seek the approval of the commission.